

July 5, 2022 Health Commission

Sect.	Agency/ Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS	Center on Juvenile & Criminal Justice									1000007177
	CJCJ Community Options for Youth (COY)	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 100% of its contracted performance objectives and 73% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	
BHS	Community Youth Center									1000010830
	CYC TAY Engagement & Treatment - A/PI	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 75% of its contracted performance objectives and 111% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	
	CYC ISCS-EPSDT Outpatient Program	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 97% of its contracted performance objectives and 96% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	
BHS	Crestwood Behavioral Health, Inc.									1000009324
	Not monitored by BOCC									
BHS	Family Service Agency (Deaf Counseling)									1000010831
	FSA Felton Deaf Community Counseling Services (DCCS) Comprehensive OP	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 92% of its contracted performance objectives and 77% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results. Client satisfaction return rate >50% and overall satisfaction 80%.	
BHS	Harm Reduction Therapy Center									1000010099
	HRTC Outpatient Treatment Services	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 100% of its contracted performance objectives and 105% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	
	HRTC TAY Homeless Treatment Team	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 100% of its contracted performance objectives and 131% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	

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	HRTC Homeless Mentally Ill Outreach and Treatment	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 0% of its contracted performance objectives because they had not yet been developed for this pilot program. 131% of its contracted units of service target were delivered. Program completed its client satisfaction survey and analyzed the results.	
BHS	Jamestown Community Center									1000010816
	Jamestown Community Center SUD Prevention	Scoring suspend due to COVID impact.	NA	NA	NA	NA	Yes	20-21	Program contracted performance objectives and units of service exempted due to ongoing programmatic difficulties resulting from COVID-19 pandemic. Plan of Action issued for non compliance with SABG funding policies and failure to submit Program Declaration of Compliance (PDOC).	
BHS	Friendship House of American Indians									1000010832
	The Friendship House Association of American Indians	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 94% of its contracted performance objectives and 54% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results. Program commended for high achievement of performance objectives.	
BHS	Latino Commission									1000011177
	LC - Entre Familia Outpatient	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 73% of its contracted performance objectives and 35% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	
	LC - Casa Ollin Adult Male Residential	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 100% of its contracted performance objectives and 135% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results. Program commended for 100% achievement of its contracted performance objectives.	
	LC - Casa Quetzal Adult Male Residential	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 100% of its contracted performance objectives and 61% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results. Program commended for 100% achievement of its contracted performance objectives.	

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	LC - Casa Aviva Perinatal Residential	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 90% of its contracted performance objectives and 36% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results.	
BHS	Westside Community Mental Health Center - Methadone									1000008643
	Westside Methadone Maintenance Program	Scoring suspend due to COVID impact.	NA	NA	NA	NA	Yes	20-21	The program met 75% of its contracted performance objectives and 80% of its contracted units of service target. Program completed its client satisfaction survey and analyzed the results. Plan of action issued for failure to enter initial requests for service in Timely Access Log, a continued issue from 19-20.	
BHS	Special Services for Groups									1000011457
	SSG Occupational Therapy Training Program - Outpatient Services	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program met 100% of its contracted performance objectives and 104% of its contracted units of service target. Program completed a client satisfaction survey but the return rate was <50%. Overall satisfaction between 90 and 100%. Program commended for achieving 100% of its contracted performance objectives.	
	SSG Occupational Therapy Training Program - Family Mosaic Services	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	The program was exempt from contracted performance objectives. Program met 66% of its contracted units of service target. Program completed a client satisfaction survey but the return rate was <50%. Overall satisfaction between 90 and 100%. Program commended for achieving 100% of its contracted performance objectives.	
HHS	Westside Community Mental Health Center									1-17192
	Home Health Care Services	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 90% of its contracted performance objectives, 57% of its contracted units of service target, and 53% of its contracted unduplicated client target. Program failed to submit the Declaration of Compliance. Program completed its client satisfaction survey and analyzed the results. Program commended for achieving the majority of its contracted performance objectives.	
	Case Management Services								included above	

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	Home Health Care Services- RN Encounters								included above	
HHS Positive Resource Center										1-10913
	Equal Access to Healthcare Program	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	20-21	The program met 100% of its contracted performance objectives, 91% of its contracted units of service target, and 72% of its contracted unduplicated client target. Program failed to submit the Declaration of Compliance. Program completed its client satisfaction survey and analyzed the results. Program commended for exceeding many of its contracted performance objectives.	
	Transitional Residential care Facility								Is this "Leland House"? Not on 20-21 HHS monitoring list, so not monitored yet. Program started in 10/21 and doesn't show up on original agreement.	
CHEP Board of Trustees of the Glide Foundation										1-2608
	Glide OPT-IN HIV/HCV Linkage to Care CDC Demo Project	Scoring suspend due to COVID impact.	NA	NA	NA	NA	Yes	20-21	The program met 100% of its contracted performance objectives and 99% of its contracted units of service target. Program did not complete a client satisfaction survey. Plan of Action issued for failure to conduct client satisfaction survey.	
	Glide HCV Linkage to Care & Harm Reduction	Scoring suspend due to COVID impact.	NA	NA	NA	NA	Yes	20-21	The program met 0% of its contracted performance objectives and 16% of its contracted units of service target. Program did not complete a client satisfaction survey. Plan of Action issued for failure to conduct client satisfaction survey. Plan of Action issued for failure to meet any performance objectives and lack of client satisfaction survey.	
	Linkage to Care – Syringe Disposal Program at SF Library	NA	NA	NA	NA	NA	NA	NA	Not monitored as separate program. CHEP informed BOCC that: "There are no objectives for this contract. This is a work order from the San Francisco Public Library Main Branch to the Glide Foundation to pick up syringes on a regular basis; there are no other deliverables."	
	Linkage to Care - LEAD SF	Scoring suspend due to COVID impact.	NA	NA	NA	NA	No	19-20	Not managed by CHEP, is a BHS Forensic & Justice-Involved program that closed after 19-20. Program met 40% of its contracted performance objectives and 11% of its contracted units of service target. Program completed client satisfaction survey but did not analyse results.	